



If I Want to Experience Rad Technology, I Don't Buy a Sports Car.

I'll simply go to our Assembly department.

Known globally for its high-precision filling and closing machines, the Germany based Groninger company is a world leader in highly sophisticated, innovative and customized solutions for manufacturers of pharmaceuticals and cosmetics. Groninger USA, located in Charlotte, NC is the headquarters for our American and Canadian customer base. We offer an unparalleled work environment and outstanding career opportunities for manufacturing, sales, machine assembly, engineering, procurement and after sales support incl. field service. Groninger USA LLC offers a competitive salary and outstanding benefits. Come see for yourself!

Field Service Technician

Full time position; reports to Head of Field Service



Your Tasks

- Installation of new, updated and/or retrofitted filling equipment
- Integration of all electrical and mechanical components and assemblies
- Support application and systems software to meet customer expectations
- Support Customer onsite production runs
- Troubleshooting and resolution of equipment
- Perform service based on agreed-upon customer requirements
- Timely, complete and accurate Service Report filing following customer visits
- Perform service based on agreed upon customer requirements
- Support the company strategic goals and values



Your Profile

- High school diploma or GED required
- 5 or more years' experience in a related field and industry
- Advanced electrical, mechanical and pneumatic technical skills
- PLC (Programmable Logic Control) controls. i.e.: Siemens S7 Series; Allen Bradley
- Machine tool product knowledge
- Ability to read and interpret blueprints, schematics and machine specifications
- Availability for travel (70%) domestic and international to customer sites
- Must be willing and able to lift up to 50lbs
- Experience with the metric system preferred
- Strong decision-making skills
- Works well in a demanding environment
- Excellent customer service skills
- Ability to creatively and independently troubleshoot and solve technical problems.

Please reply to:

jobs@groningerusa.com

